|  |  |
| --- | --- |
| **Business Administration**  **Position Description** | |
| **Purpose**  Position Descriptions are written statements that clearly describe the duties or task to be undertaken and the responsibilities of the particular position. The position description also includes information about working conditions, tools and equipment used, knowledge and skills required and Work Health and Safety responsibilities. | |
| **Employee Name: TBC** | **Date PD Issued: 04/11/24** |
| **Position: Business Traineeship completing Certificate III in Business** | |
| **Host Employer: WRAD Health** | **Supervisor:** |
| **Host Employer Address: 172 Merri Street Warrnambool VIC 3280** | |
| **Westvic Staffing Solutions Apprentice/Trainee Consultant: Jacob Rhodes** | |
| **Duties of Position:**  Trainees in Business Administration will learn to undertake a range of functions to contribute to the smooth operation of the administration activities within an organisation. They may be responsible for greeting people and attending to enquiries made by phone or in person, and assisting professionals, Managers and Executives by performing clerical, secretarial duties. | |
| **Tasks Involved:**  **A Business Administration trainee may perform any or all of the following tasks:**   * Greet personal and telephone callers and find out the nature of their enquiry * Provide information to assist clients or refer them to appropriate contacts, either in the organisation or elsewhere * Operate telephone switchboards and consoles to connect, hold, transfer and disconnect telephone calls * Arrange appointments for callers or for people working in the organisation and keep records of these * Carry out word processing, filing, mail-outs, bookkeeping and banking as required * Open and deal with incoming mail, and organise outgoing and posting mail * Make and record appointments * Operate office equipment such as photocopiers, switchboards, computers * File correspondence and other records * Draft letters and reports on behalf of the organisation * Input, store and retrieve data on computers * Liaise with clients * Purchase office supplies * Make alterations to information already stored on a computer * Print out letters, address labels and other documents | |
| **Work Conditions:**  Business administrators may work for one person or a group of people, majority of the time working indoors. | |
| **Personal Requirements:**   * Demonstrate attention to detail and accuracy * Possess a positive and professional attitude in dealing with abroad range of clientele * Able to work as part of a team * Able to meet deadlines * Good communication skills * Aptitude for working with computers * Have good verbal and written skills * Be ablet o work autonomously, as part of a team and always maintain confidentiality * Excellent time management skills with ability to multitask | |
| **Qualifications and Licenses Required:**  Nil | |
| **Workplace Health and Safety:**   * Follow Westvic Staffing Solutions’ and the Host Employer’s Workplace Health and Safety policies, procedures and workplace instructions * Co-operate with the Employer and Westvic Staffing Solutions with respect to any action taken by the Host Employer and Westvic Staffing Solutions to comply with any requirements to provide a workplace that is safe and without risks to health * Correctly wear and maintain items of personal protective clothing and equipment that are provided * Take reasonable care for your own health and safety and for the health and safety of anyone else that may be affected by your actions or omissions whilst at work * Report any incidents with in the workplace to the Host Employer and Westvic Staffing Solutions without delay. | |
| **Additional Information**   * **Hours Per Week: 38** * **Days per Week: Monday to Friday** * **Award / Agreement: National Training Wage Level A** * **Superannuation:11.5%** * **Commencement Hourly Rate: National training Wage Level A** | |
| **Copy to : 🗌 Employee 🗌 Host Employer 🗌 Main File** | |

**Position Description Acknowledgement**

All parties have received, reviewed and fully understand and accept the Position Description and the tasks and conditions included within.

**EMPLOYEE:**

Employee Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Employee Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_/\_\_\_\_/\_\_\_\_\_

**HOST EMPLOYER:**

Host Employer Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Host Employer Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_

**WESTVIC STAFFING SOLUTIONS:**

Westvic Staffing Solutions Representative Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Westvic Staffing Solutions Representative Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_