

# Industry Specialist Mentoring for Australian Apprentices (ISMAA)



## Westvic Staffing Solutions Apprentice Mentoring

Westvic Staffing Solutions are contracted by the Australian Government to deliver the ISMAA service.

This Westvic Staffing Solutions ISMAA service provides support to eligible Australian apprentices and trainees in the regional areas of the Great South Coast, Geelong and Central Highlands. The service is available to apprentices in their first two years of training and is focused on those Apprentices enrolled in Agriculture, Automotive and Metal Fabrication qualifications.

Industry Specialist Mentoring for Australian Apprentices (ISMAA) is delivered by service providers across Australia in major cities as well as rural and regional areas.

The program is a free service aimed to increase completion rates by encouraging the apprentice to succeed. Our service provides guidance and support to the apprentice in addressing the barriers and obstacles that they may encounter along the way.





## Why utilise Westvic Staffing Solutions Mentoring Service

Westvic Staffing Solutions have been delivering employment opportunities and supporting Australian Apprentices for over 30 years. As an organisation we understand the challenges an apprentice faces towards completing their trade qualification.

Typically, these challenges may relate to difficulties with training, gaining and applying technical knowledge, workplace communication, expectations and demands, career progress and anxiety. They may also include external challenges such as financial concerns through to personal and social relationships.

Our mentoring service involves regular one to one contact. The support we provide seeks to assist the apprentice address the varied concerns that may arise, particularly their career and skills development requirements to successfully enable them to undertake and complete their apprenticeship.

### Support may include:

- ✓ Industry and Career advice
- ✓ Goal setting and keeping on track
- ✓ Facilitating on and off the job learning and skills development
- ✓ Fostering positive workplace relationships and communication
- ✓ Identifying needs and where appropriate referral to applicable specialist services
- ✓ Facing challenges
- ✓ Encouragement; recognition of success and confidence building

### Our objective is to support apprentices to succeed in their chosen career.

For more information on what Westvic Staffing Solutions ISMAA service can do for you and how to get started, please go to our website [www.westvic.org.au/path/industry-specialist-mentoring-for-australian-apprentices/industry-specialist-mentoring-for-australian-apprentices-enquiry-form/](http://www.westvic.org.au/path/industry-specialist-mentoring-for-australian-apprentices/industry-specialist-mentoring-for-australian-apprentices-enquiry-form/) and register your interest. Alternatively contact Westvic Staffing Solutions Mentoring Support on 03 55619000 or email [ismaa@westvic.org.au](mailto:ismaa@westvic.org.au)

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